



Customer Logo Bottle Service

KEY TERMS & CONDITIONS

Short website version | Effective when incorporated into an accepted order

These terms apply when Springora adds a customer's approved name or logo in a small, dedicated customer panel on a Springora bottle. The main Springora branding and regulated product information remain primary.

1. Written logo permission	The customer must own the submitted name/logo or provide signed authority from its lawful owner. Institutional, franchise and event marks require approval from the organisation that controls them.
2. Agreed use only	Permission applies only to the approved artwork, bottle sizes, quantity, locations and order period. Separate written permission is required before Springora publicly displays a real customer's logo in marketing or on its website.
3. Supply service only	Springora remains the bottled-water brand, manufacturer and supplier. The customer's logo is secondary and appears only in the small approved panel: 'Proudly supplied to [Customer Name/Logo] by Springora Pvt Ltd.' This creates no partnership, joint venture, franchise, agency, ownership interest or general endorsement.
4. Label compliance	The customer panel must not cover or change the Springora brand, product name, volume, manufacturer, batch/date, composition/source, verification code, barcode, tamper seal or legally required licence information. False certification or unsupported product claims are not permitted.
5. Final approval	Production begins only after logo authority, written artwork approval, order confirmation, required payment and any applicable regulatory clearance. The customer is responsible for checking its logo, spelling and supplied content on the final proof.
6. Commercial terms	Bottle sizes, minimum order quantity, price, taxes, printing charges, payment, lead time and delivery are stated in the written quotation. Custom orders are not normally cancellable or returnable after production starts, except for verified defects or written agreement.
7. Delivery and storage	Visible shortages, damage or wrong artwork should be reported with photographs within 48 hours. Bottles must remain sealed and be stored in a clean, cool, dry place away from sunlight, heat, chemicals and contamination. Dates, labels and verification codes must not be altered or misused.
8. Safety and law	Springora may suspend or recall supply for safety, legal, payment, authority or infringement concerns. No new customer-logo stock is produced after permission ends. Pakistani law applies and Islamabad courts have jurisdiction unless a signed agreement states otherwise.

Acceptance: A website enquiry alone does not authorise printing or public logo display. The customer accepts these terms through the signed logo authorisation, final artwork approval and accepted quotation/order.

This is a concise business summary. Any signed master supply agreement or accepted quotation takes priority. Springora should obtain legal and regulatory review before publication or commercial rollout.